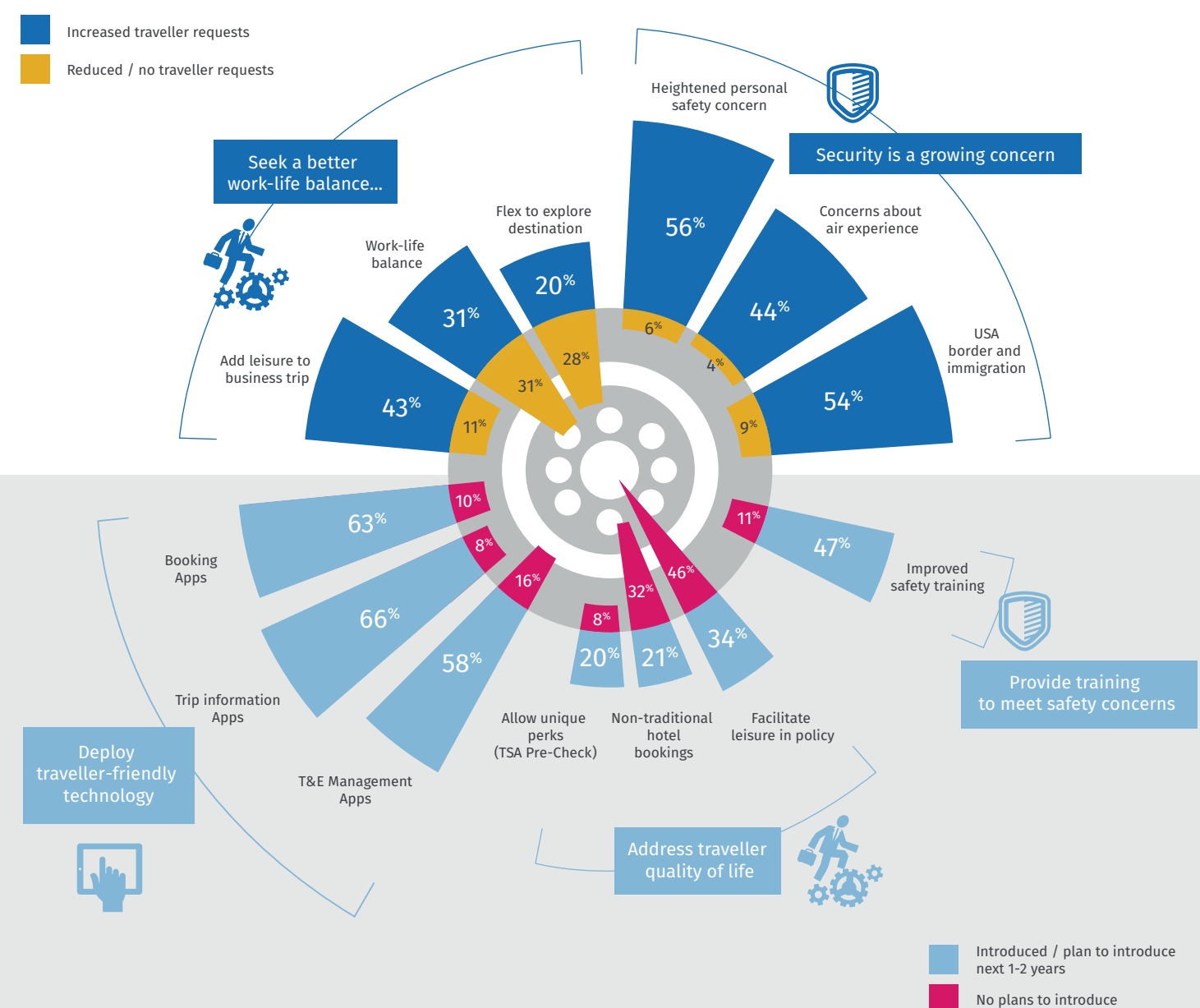


Serving the multifaceted modern business traveller

The modern business traveller – first identified by ACTE in 2016 – continues to evolve. These hyper-connected individuals are increasingly interested in quality of life issues and personal safety is a growing concern. Corporate travel buyers are responding with tools, rules and training to address their needs.

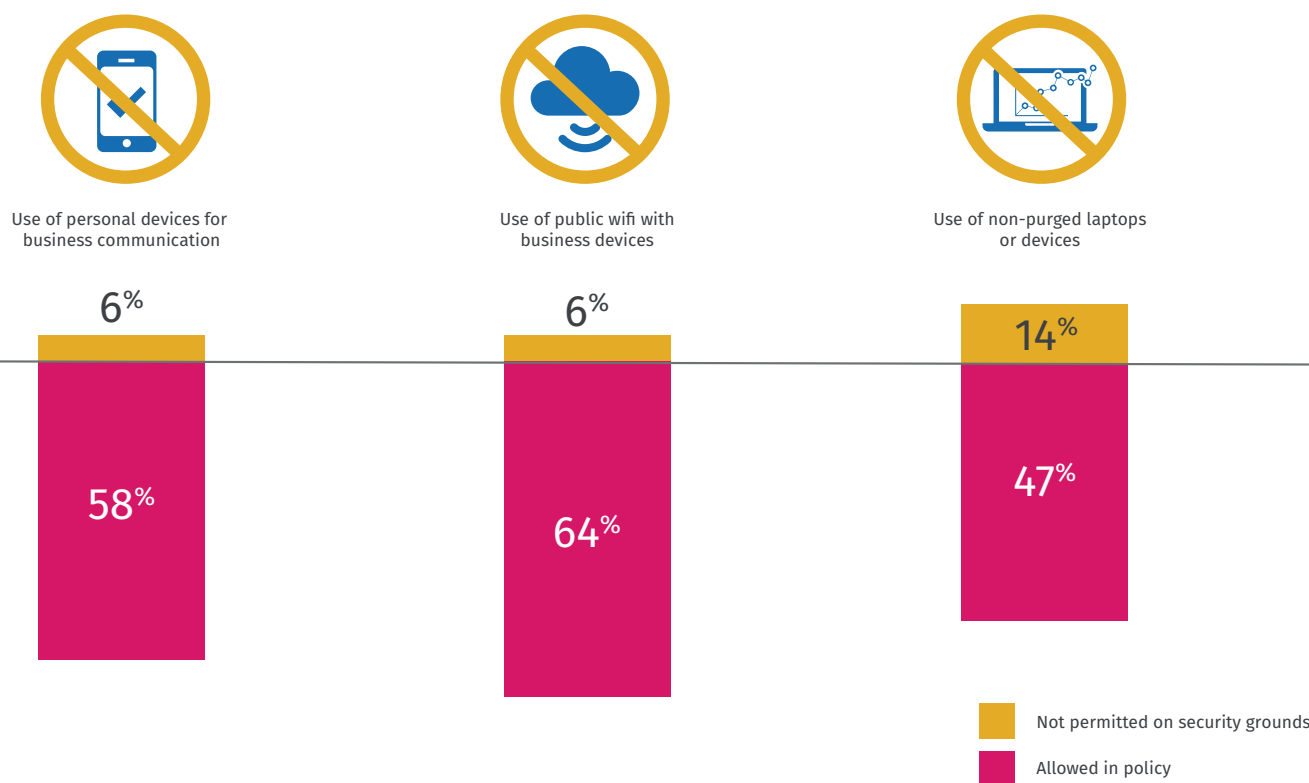
Today's travellers



Travel buyers respond with traveller-centric tools and services

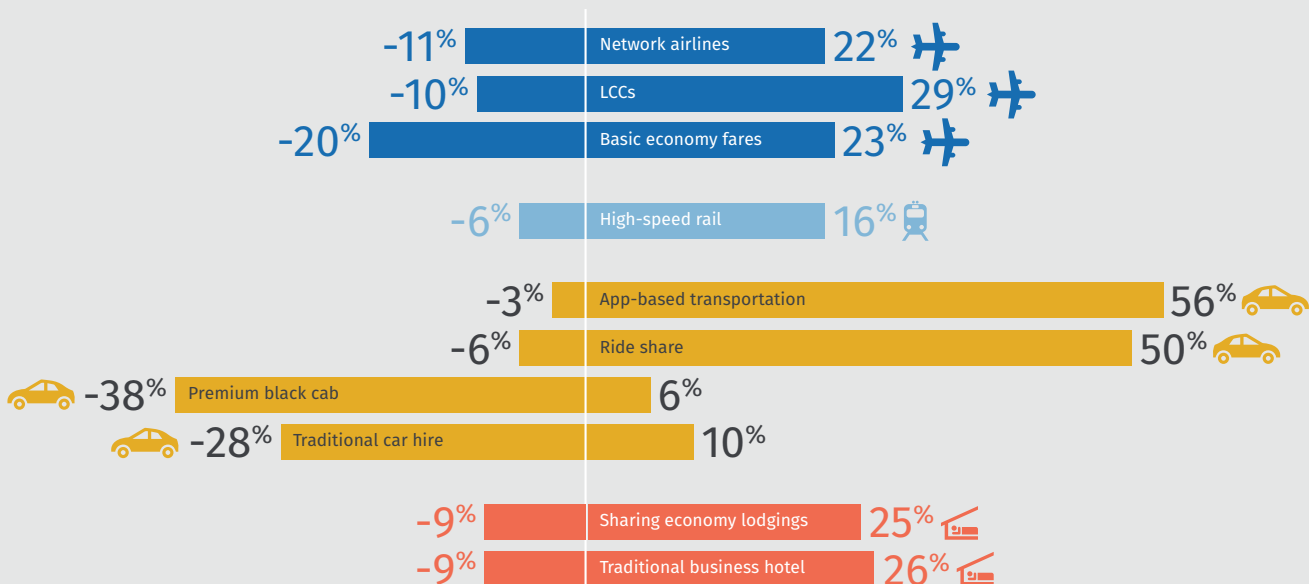
Many buyers (31%) report increased traveller concerns about data privacy

but few corporations are addressing these concerns with policy



Buyers see shifts in travel preferences

biggest increase is usage of non-traditional ground transportation



About this study

The Association of Corporate Travel Executives (ACTE) polled 239 corporate travel buyers from around the world (North America 63%, EMEA 24% and AsiaPac 13%) between 9 – 28 March 2017. The study was underwritten by American Express Global Business Travel.

To find out more about the study, contact: info@acte.org

American Express Global Business Travel (GBT) is a joint venture that is not wholly owned by American Express Company or any of its subsidiaries (American Express). "American Express Global Business Travel," "American Express," and the American Express logo are trademarks of American Express and are used under limited license.